



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Tús Áite do  
Shábháilteacht 1 Othar  
Patient Safety First



ACUTE  
MEDICINE

## National Early Warning Score and associated Education Programme

# ISBAR Communication Tool

<p style="text-align: center;"><b>I</b> <b>Identify</b></p>	<p style="text-align: center;"><b>Identify: You, Doctor, Patient</b> Is this Dr. _____? This is _____ (e.g Mary, I am team leader on 7A) I am calling about _____ (e.g Mr David Jones)</p>
<p style="text-align: center;"><b>S</b> <b>Situation</b></p>	<p style="text-align: center;"><b>Situation: Why are you calling?</b> I am calling because _____ (e.g Total EWS of 6 or 3 in a single parameter) Resp Rate _____ Sats _____ O<sub>2</sub> Delivery _____ Temp _____ Heart Rate _____ BP _____ Urinary Output _____ LOC _____ (only use abnormal reading initially)</p>
<p style="text-align: center;"><b>B</b> <b>Background</b></p>	<p style="text-align: center;"><b>Background: What is relevant background?</b> They are _____ years old Admitted for _____ Recent surgery or procedures _____ Relevant past medical/surgical history _____ They currently have _____ (e.g. IV fluids, Urinary Catheter, PCA)</p>
<p style="text-align: center;"><b>A</b> <b>Assessment</b></p>	<p style="text-align: center;"><b>Assessment: What do you think is the problem?</b> I think _____ (e.g they are hypovolaemic) (you can skip this if they don't know what is wrong)</p>
<p style="text-align: center;"><b>R</b> <b>Recommendation</b></p>	<p style="text-align: center;"><b>Recommendation: What do you want them to do?</b> I would like you to _____ (e.g come and review him please) Is there anything you would like me to do before you get here?</p>