

Minimum System Requirements & Permissions Required for using Exemplify

Exemplify: Minimum System Requirements for Windows

- Operating System: 32-bit and 64-bit Versions of Windows 10.
- **Alternate versions of Windows 10, such as Windows RT and Windows 10 S, are NOT supported at this time.**
- Only genuine, U.S.-English versions of Windows Operating Systems are supported.
- ExamSoft does not support Tablet devices other than Surface Pro as detailed below
- CPU Processor: 2.0 ghz Intel i3 processor or equivalent
- RAM: 4GB or higher
- Hard Drive: highest recommended for the operating system or 1GB of available space.
- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- For technical troubleshooting, account passwords, including BitLocker keys, may be required.
- Internet connection for Download, Registration, Exam Download and Upload.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.
- Screen Resolution should be at least 1024x768 or higher.
- Administrator level account permissions
- If your institution does not allow the use of Microsoft Surface devices, Surface Pro and Surface Books are NOT permitted. Surface laptops that come with non-detachable keyboards are permitted. Non-Pro Surface devices are not supported for ANY institution.

The following requirements also apply for MRCS Part A and DO-HNS Part 1

- Exemplify version 2.3.2 or greater
- Hard Drive: 2GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam
- Microphone (no headphones!)
- Internet: 2Mbps upload speed

Exemplify: Minimum System Requirements for Mac OS X

MacOS Catalina (version 10.15) is only compatible with Exemplify version 2.0.6 or higher (Released on 10/14/19 or later)

- Supported Operating Systems: OS X 10.13 (High Sierra), OS X 10.14 (Mojave), macOS Catalina (10.15). Only genuine versions of Mac Operating Systems are supported.
- CPU: Intel processor
- RAM: 4GB or higher
- Hard Drive: 1GB or higher available space
- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- For technical troubleshooting, account passwords, including device passwords, may be required.
- Server version of Mac OS X is not supported
- This software cannot be used on virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection for Download, Registration, Exam Download and Upload.
- Administrator level account permissions
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.

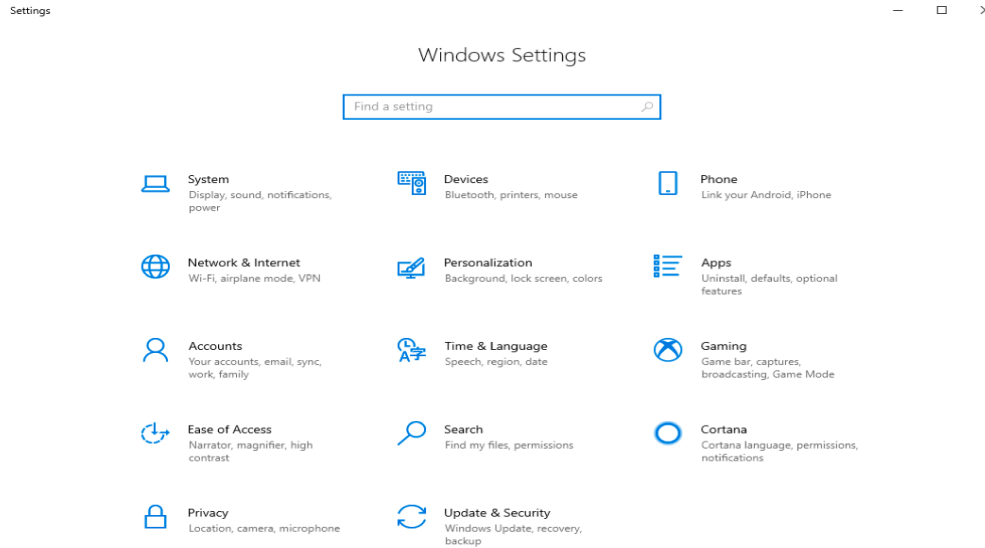
The following requirements also apply for MRSC Part A and DO-HNS Part 1

- Exemplify version 2.3.2 or greater
- Hard Drive: 2GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam
- Microphone (no headphones!)
- Internet: 2Mbps upload speed

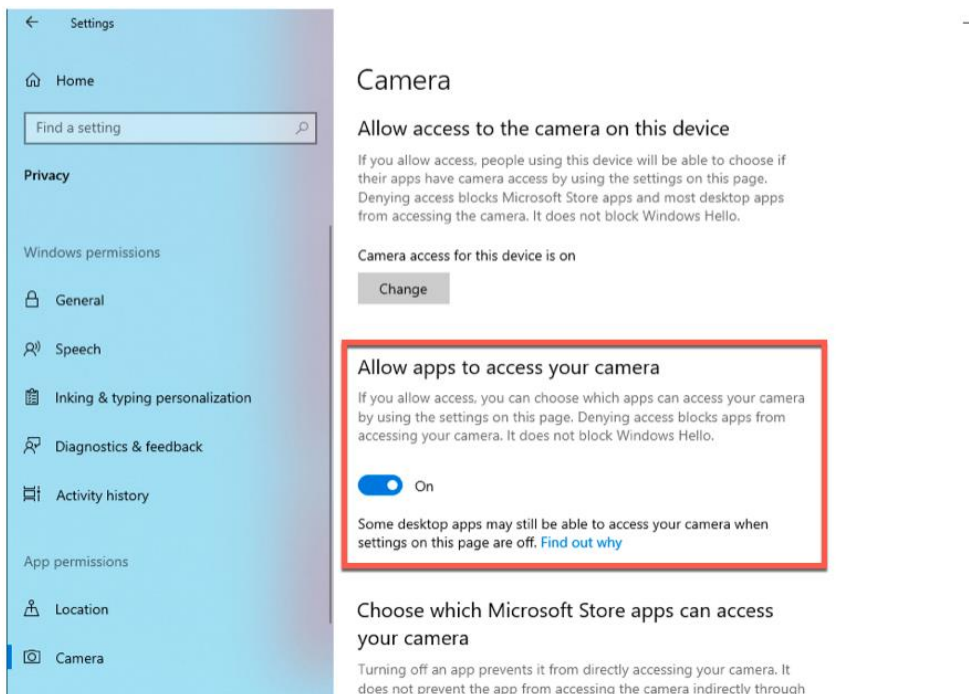
Permissions

Camera Access:

In the start bar, type in **Settings** (or click the **gear** on your start button and click **Settings**). This will bring up your Windows settings.

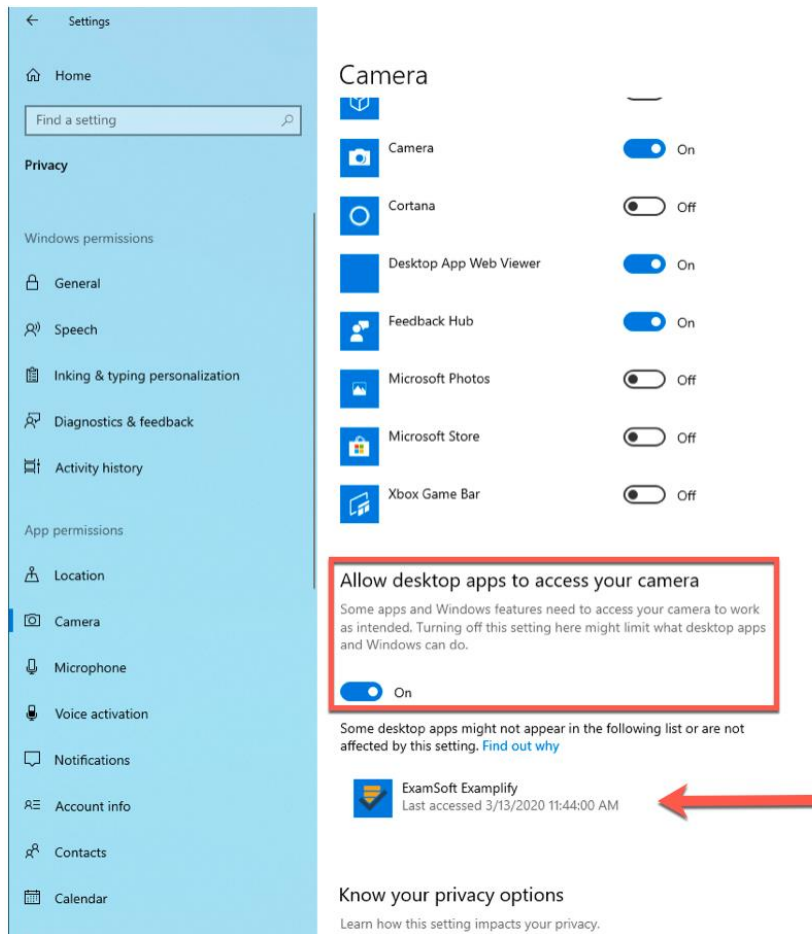


Click the **Privacy** icon. Then choose **Camera**. Confirm **allow apps to access your camera is on**.



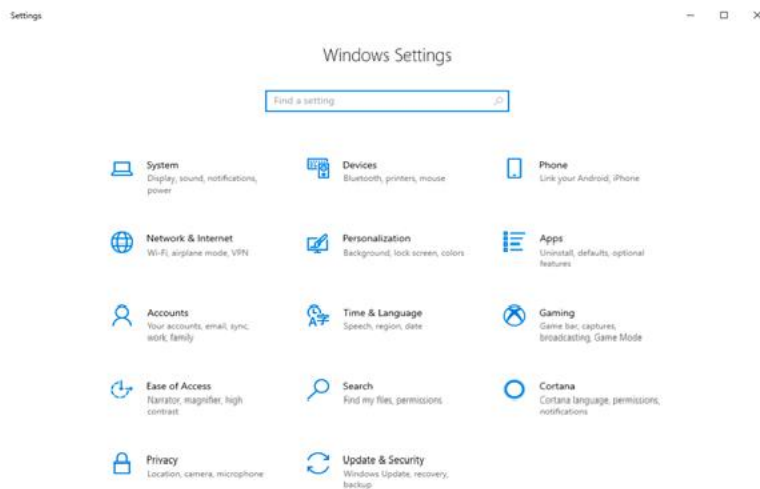
Next, scroll down to **allow desktop apps to access your camera** and confirm this is enabled. Below that, you will need to confirm Exemplify is listed.

If it is not, **launch** Examplify and begin an assessment *with ExamID enabled*. Then, take a picture. This will add Examplify to the list. If you are unable to get this to work, please contact support.

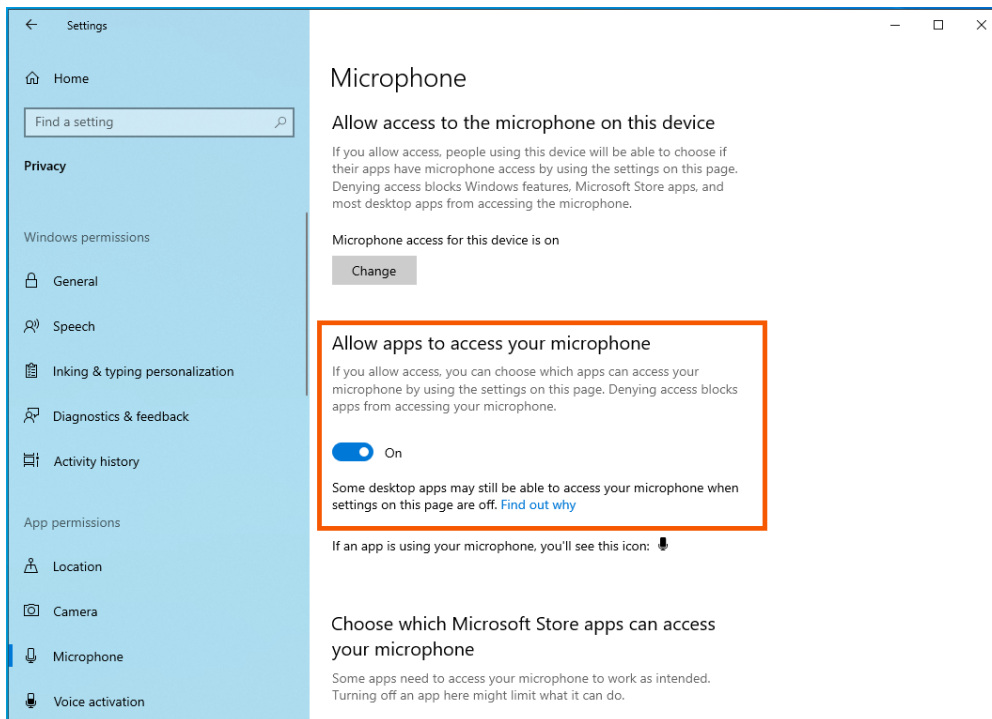


Microphone Access:

In the start bar, type in **Settings** (or click the **gear** on your start button and click **Settings**). This will bring up your Windows settings.

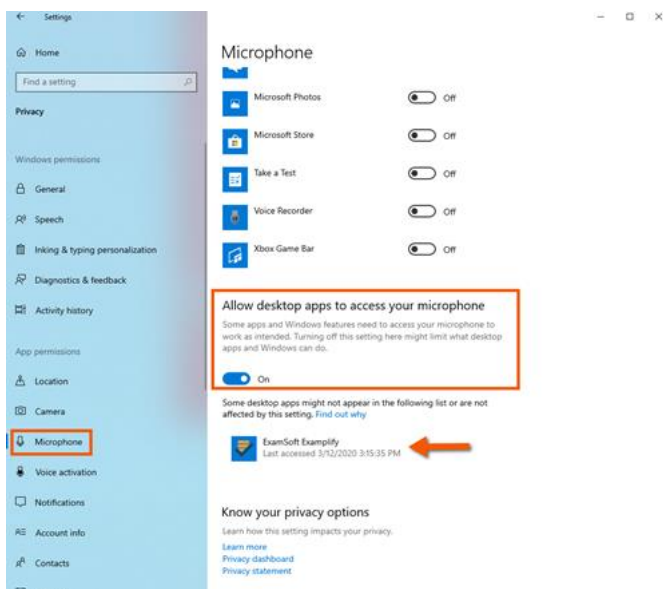


Click the **Privacy** icon. Then choose **Microphone**. Confirm **allow apps to access your microphone** is on.



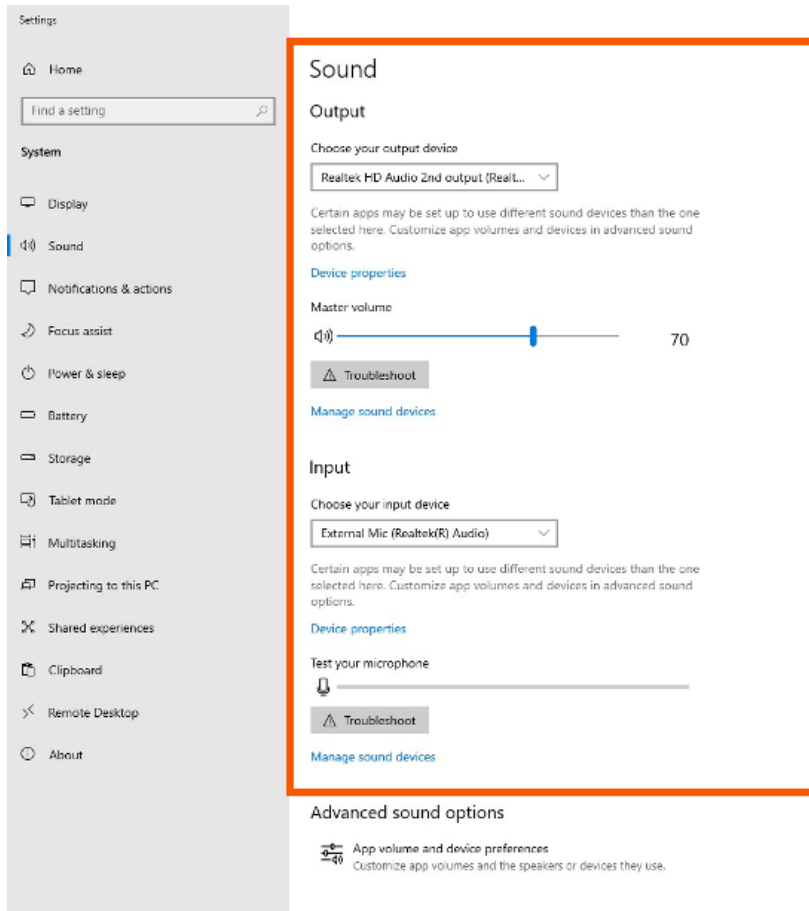
Next, scroll down to **allow desktop apps to access your microphone** and confirm this is enabled. Below that, you will need to confirm Examplify is listed.

If it is not, launch Examplify and begin an assessment *with ExamMonitor enabled*. This will add Examplify to the list. If you are unable to get this to work, please contact support.



Lastly, bring up **Settings** (or click the **gear** on your start button and click **Settings**). Once you are in settings select **System**. Then choose **Sound**. Confirm that you have an **output** and **input** device selected and that they function by testing them. If they are not

functioning or you can't locate a device, please select **Troubleshoot**.



Please contact support (Support@examsoft.com) directly if all of the above has been completed and you are still experiencing issues.