



UNIVERSITY
OF MEDICINE
AND HEALTH
SCIENCES

RCSI

Healthcare Outcomes
Research Centre

VIRTUAL NATIONAL HEALTHCARE OUTCOMES CONFERENCE

13 April 2021

Sustaining Healthcare in a COVID-19 World

CPD Accreditation: 3 Credits

WELCOME

On behalf of RCSI and the Healthcare Outcomes Research Centre, it gives us great pleasure to welcome you to the annual National Healthcare Outcomes Conference 2021.

The Covid-19 pandemic has had dramatic consequences for healthcare delivery, for the global economy, and for the health and welfare of countless individuals. To protect both the population and the capacity of healthcare services, it was necessary to introduce many new restrictions to our lives and the way that healthcare is delivered.

Suddenly, a “new” cohort of Covid-19 infected patients required intensive healthcare intervention, taking priority over less acute patient groups. Treatment waiting times for some non-Covid patients increased while, other patients have been offered new ways of receiving their treatment. The urgent need for change in healthcare delivery has been and remains extremely challenging. However, it has also provided opportunities to explore and test new solutions. The Covid vaccination roll-out offers some optimism, but it is clear that healthcare systems must learn and adapt. Many of the changes that have been made during the last year may inspire further developments towards a more sustainable model for healthcare delivery.

More than a year into the pandemic, it is therefore timely for this conference to reflect on what the future of healthcare might look like. The conference is being delivered virtually in two sessions. In the first session we have a group of prominent presenters reviewing how the Covid-19 pandemic has influenced healthcare from both an Irish and international perspective. In the second session, our presenters will give their views on important learnings for the future of healthcare. The programme allows for moderated engagement with the presenters and we would encourage all delegates to submit their comments and questions via the text Q&A function to the moderator who will lead the group discussions.

We are grateful to all the presenters who have willingly agreed to share their insights at this meeting, and to the organizing committee from RCSI and to Novartis for their continued support.

Professor Jan Sorensen
Director, Healthcare Outcomes
Research Centre
& Professor of Health Economics

Mr Eunan Friel
Managing Director
Healthcare Management

PROGRAMME

NATIONAL HEALTHCARE OUTCOMES CONFERENCE SUSTAINING HEALTHCARE IN A COVID-19 WORLD

14.00	WELCOME & INTRODUCTION
	<p>Mr Stephen Donnelly T.D. Minister for Health</p> <p>Professor P. Ronan O’Connell President, RCSI</p> <p>Dr Audrey Derveloy Country President, Novartis Ireland Ltd</p>
14.15	SESSION 1: COVID-19: IMPACT ON HEALTHCARE DELIVERY
Chair:	Ms Audrey Carville Broadcaster and Journalist
14.15	<p>IMPACT ON HEALTHCARE DELIVERY</p> <p>Mr Kenneth Mealy Chair, National Office of Clinical Audit (NOCA); Past President, RCSI</p>
14.30	<p>A WINDOW OF OPPORTUNITY FOR SLÁINTECARE?</p> <p>Dr Sara Burke Research Assistant Professor of Health Policy, Centre for Health Policy and Management, Trinity College Dublin</p>
14.45	<p>IMPACT AND LEARNINGS: AN OECD PERSPECTIVE</p> <p>Dr Niek Klazinga Head of the OECD Health Care Quality Indicator Programme, Paris</p>
15.00	<p>IMPLICATIONS FOR HEALTHCARE POLICY</p> <p>Dr Ronan Glynn Acting Chief Medical Officer of Ireland</p>
15.15	DISCUSSION
15.30	BREAK

PROGRAMME

15.45 SESSION 2: PLANNING FOR A NEW NORMAL	
Chair:	Ms Audrey Carville Broadcaster and Journalist
15.45	LEARNINGS FOR FUTURE HEALTHCARE POLICY Mr David Meredith Partner, McKinsey & Company, London
16.00	LEARNINGS FOR THE ACUTE HOSPITAL SECTOR Mr Michael Dowling President and CEO, Northwell Health, USA
16.15	FUTURE DIRECTIONS FOR GLOBAL HEALTH Ms Jessica Martinez Senior Program Officer, Strategy, Portfolio and Management, the Bill & Melinda Gates Foundation, Seattle, Washington
16.30	ORGANISING FUTURE HEALTHCARE Mr Paul Reid Chief Executive Officer, Health Service Executive, Ireland
16.45	DISCUSSION
17.15	CLOSING REMARKS Mr Eunan Friel Managing Director, Healthcare Management, RCSI

The National Healthcare Outcomes Conference is kindly supported by



BIOGRAPHIES

Dr Sara Burke

Research Assistant Professor of Health Policy, Centre for Health Policy and Management, Trinity College Dublin

Dr Sara Burke is a Research Assistant Professor in the Centre for Health Policy and Management, School of Medicine, Trinity College Dublin. Her research interests are health policy, health systems, inequalities in health and access to healthcare as well as the politics of health reform. She is currently PI on the HRB-funded Foundations project, researching the potential of the Irish COVID-19 health systems responses to inform Sláintecare's implementation. Sara leads the Irish team reporting to the WHO/European Commission/European Observatory on Health Systems and Policies COVID-19 Health System Response Monitor.

She previously co-ordinated the research project 'Mapping the pathways to universal healthcare'. For six months in 2016/17, Sara and her team worked directly with the all-party parliamentary Committee (the Oireachtas Committee on the Future of Healthcare), whose remit was develop 'Sláintecare'. Her first post-doc was part of Irish, European and WHO team researching what happened the Irish health system during the economic and financial crisis.

Sara has worked for over 20 years as a health policy and systems researcher. She is the module lead on Health Policy for the SPHeRE PhD programme and Trinity's MSc in Health Services Management. Her book entitled 'Irish Apartheid, Healthcare Inequality in Ireland' was published in 2009.

More <https://www.tcd.ie/medicine/staff/BURKES17>

Mr Michael Dowling

President and CEO, Northwell Health, USA

Michael Dowling is one of health care's most influential voices, taking a stand on societal issues such as gun violence and immigration that many health system CEOs shy away from. As president and CEO of Northwell Health, he leads a clinical, academic and research enterprise with a workforce of more than 75,000 and annual revenue of \$14 billion. Northwell is the largest health care provider and private employer in New York State, caring for more than two million people annually through a vast network of more than 830 outpatient facilities and 23 hospitals. Northwell also pursues pioneering research at the Feinstein Institutes for Medical Research and a visionary approach to medical education highlighted by the Zucker School of Medicine, the Hofstra Northwell School of Nursing and Physician Assistant Studies, and one of the nation's largest medical residency and fellowship programs.

Mr Dowling's leadership has been invaluable to Northwell's consistent expansion and prominence. In 2020, he successfully navigated the health system through the first COVID-19 epicenter in the US, detailing his experiences in Leading Through a Pandemic. Northwell innovated through the crisis, expanding hospital bed capacity (adding 2,000 beds in two weeks), 3D-printing nasal swabs for COVID testing and converting BiPAP machines into mechanical ventilators. Northwell was the first person in the US to receive the historic COVID vaccine in December 2020.

Dr Ronan Glynn

Acting Chief Medical Officer of Ireland

Ronan qualified as a physiotherapist in 2002 and as a medical doctor in 2007. Having initially undertaken basic surgical training, he completed a laboratory based PhD in surgical oncology in 2012 and worked as a Specialist Registrar in ENT before transferring to the Higher Specialist Training Programme in Public Health Medicine in 2014, completing his Master of Public Health in 2015. In 2018, Ronan came to work as Head of the Health Protection Unit and as Deputy Chief Medical Officer at the Department of Health. He was appointed Acting Chief Medical Officer in July 2020 until October 2020 and again in February 2021.

Dr Niek Klazinga, M.D., Ph.D.

Head of the OECD Health Care Quality Indicator Programme

Niek Klazinga is since 2006 the strategic lead of the Health Care Quality and Outcomes program at the OECD in Paris. He combines this work with a professorship in Social Medicine at the Academic Medical Centre at the University of Amsterdam. Dr. Klazinga has been involved over the past 30 years in numerous health services research projects and policy debates on quality of care and published widely on the subject. Present commitments include a visiting professorship at the Corvinus University in Budapest and the University of Toronto, advisor to WHO/Euro, advisor to the Canadian Institute for Health Informatics and member of the Quality Council of the Dutch Health Care Institute (ZiN). Since 2018 his research group in Amsterdam is coordinating a large EU funded program with 14 PhD fellows on performance intelligence. Dr. Klazinga has (co) authored around 200 articles in peer-reviewed journals and to date completed the supervision of 36 PhD trajectories.

Ms Jessica Martinez

Senior Program Officer, Strategy, Portfolio and Management, the Bill & Melinda Gates Foundation

Jessica is a Senior Program Officer in the Global Health Strategy and Portfolio Management organization at the Bill and Melinda Gates Foundation. In her current role, she leads Life Science Industry Engagement and Partnerships as well as broader ecosystem shaping, access to innovation, and sustainable financing efforts. By driving strategic engagement with global pharma and biotech partners on these key topics, she helps foundation program teams develop and advance their global health priorities in R&D, Business Development, Access, and Delivery. Most recently, she has been heavily focused on COVID-19: convening multi-party vaccine development alliances, securing manufacturing capacity for LMIC- and LIC-bound therapeutics, and launching monoclonal antibodies in LMICs and LICs.

Prior to joining the Gates Foundation, Jessica was a senior member of Pfizer's Corporate Strategy Team focused on long-term risk management, revenue durability, and commercial model innovation. Before that, Jessica was part of the market access organization. She was founding member of Pfizer's Center of Excellence for Strategic Pricing and Reimbursement. She was also the pricing and reimbursement lead for key assets, and the European Market Access Lead for Pfizer's Primary Care portfolio.

Before making the switch to industry, Jessica was a Senior Consultant with IMS/IQVIA Consulting in New York and an Associate with LEK Consulting in Boston. Jessica holds a BA in Molecular Biology from Princeton University and an M.A. in Business and International Affairs from the Fletcher School at Tufts University.

Mr Kenneth Mealy

Chair, National Office of Clinical Audit (NOCA); Past President, RCSI

Kenneth Mealy is a consultant general surgeon based in Wexford General Hospital and St Vincent's University Hospital, Dublin. He is a graduate of Trinity College Dublin and his surgical training took place in Dublin and the UK. Mr Mealy was a Research Fellow in the Brigham and Women's Hospital/Harvard Medical School from 1987 – 1989. He has been Joint Lead of the National Clinical Programme in Surgery (2010 – 2019 and 2021 -current). He was instrumental in setting up the National Office of Clinical Audit (NOCA) in 2012 and is currently Chair of the NOCA Board. He has had a long interest in performance management and quality improvement in Surgery and has published widely on these and other surgical topics. He is the immediate past President of RCSI.

Mr David Meredith

Partner, McKinsey & Company, London

David Meredith is a partner in McKinsey's London office. David serves hospitals and health systems on strategy, regulation and operational improvement in the UK, the US, South America and sub-Saharan Africa. Over the last 12 months David has supported health systems on their COVID response.

Prior to joining McKinsey, David worked as finance director of a 3,500-employee not for profit in the United States and before that spent 5 years working for PricewaterhouseCoopers, where he was a manager in the audit practice. As well as qualifying as an accountant, David has obtained a masters in politics, philosophy, and economics from Oxford University and an MBA from the Massachusetts Institute of Technology.

Mr Paul Reid

Chief Executive Officer, Health Service Executive, Ireland

Paul has led large organisations in the private, not for profit, central and local Government sectors. In May 2019 he was appointed as Chief Executive Officer of the Health Service Executive. Paul has the privilege of leading over 117,000 dedicated staff who deliver a wide range of health services across Ireland. Paul is a passionate public servant whose vision for the health service is to focus on long term planning by implementing Sláintecare and delivering effective and safe services within available resources.

Paul holds a Masters in Business Administration from Trinity College and a BA in Human Resources and Industrial Relations from the National College Ireland.

Paul is committed to building confidence and trust in our health service by supporting staff to deliver quality patient care through a new model of integrated services.