94% of patients understood where their care would be delivered.

Waiting time to see a member of staff was satisfactory in 89% of patients.

87% of patients found the ASAU easily.

Once seen the wait was satisfactory in 92% of patients.

Confidentiality was maintained in 96% of patients.

96% of patients fully understood the plan.

Doctors maintained dignity and respect in 96% of patients.

94% went away from ASAU knowing the outcome.

Nurses maintained dignity and respect in 100% of patients.

88% patients discharged from ASAU received information leaflet.

98% agreed that quality of care was satisfactory.

Overall 95% of patients were happy with their visit.